FCC Form 500



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The Basics



What is the FCC Form 500?

If you need to accomplish any of the following, file a Form 500:

- To adjust the funding year Service Start Date reported on a previously filed FCC Form 486 (you should file the Form 486 first)
- To adjust the contract expiration date listed on the FCC Form 471
- To cancel a Funding Request Number (FRN)
- To reduce the amount of an FRN
- To request a service delivery extension for non-recurring services
- To notify USAC of an equipment transfer from a closed location to another eligible location that occurs less than three years from the purchase date



When do I file the Form 500?

The Form 500 cannot be filed until USAC has issued a Funding Commitment Decision Letter (FCDL) for the FRN that needs to be modified.

You should still file the FCC Form 486 to notify USAC that services started and invoicing can proceed.

Because changes that result from filing an FCC Form 500 will affect other parts of the application process, you should file the form as soon as you become aware of new circumstances that require adjustment to an FRN and before the affected event occurs.

Examples:

- Service delivery deadline extensions must be submitted on or before the service delivery deadline
- Invoices will be disrupted if services are delivered after an "un-extended" contract expiration date



Where do I file the Form 500?

You file the Form 500 by accessing the account in the EPC Portal for the Billed Entity that is affected.

This is usually the school district, unless an entity is considered to be an independent school.

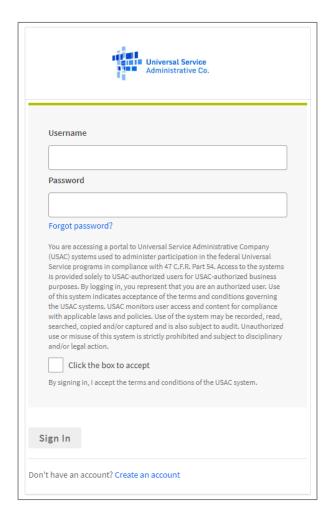


Filing a Form 500



Form 500

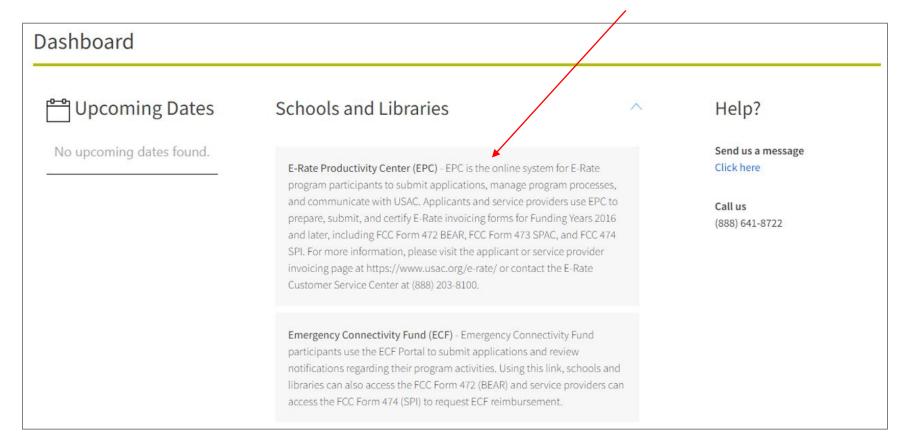
- 1 Navigate to https://forms.universalservice.org/portal
- 2 Log into One Portal with your username (your full email address) and One Portal password





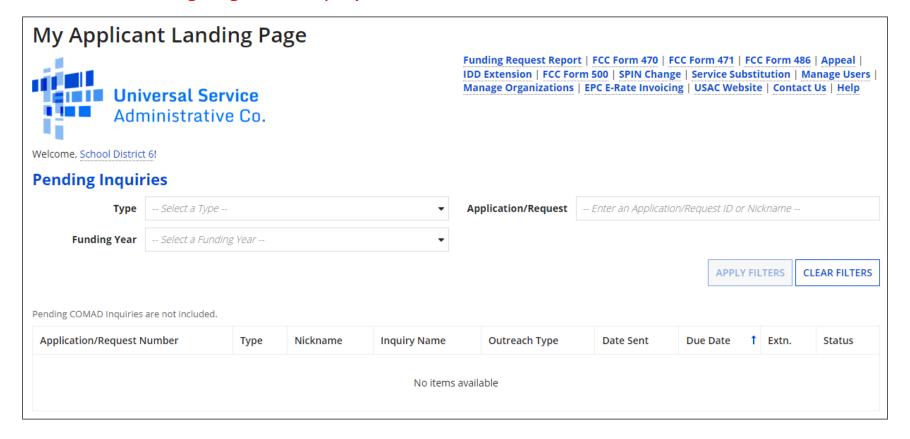
Form 500

- 3 Complete the steps as prompted to obtain and enter a one-time verification code
- 4 Once you have successfully logged into One Portal and are viewing its dashboard, access EPC by clicking on the gray block for "E-Rate Productivity Center (EPC)"



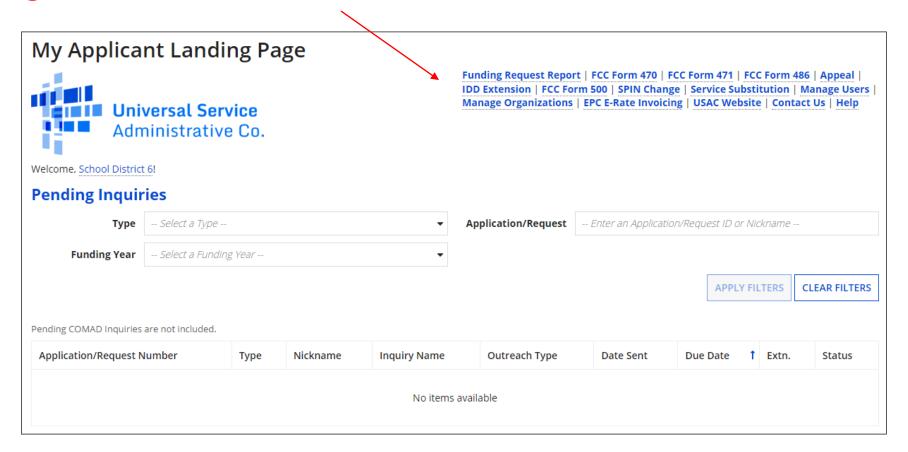


Your EPC Landing Page will display





5 Select the "FCC Form 500" link on your landing page





Form 500 Section One: General Information

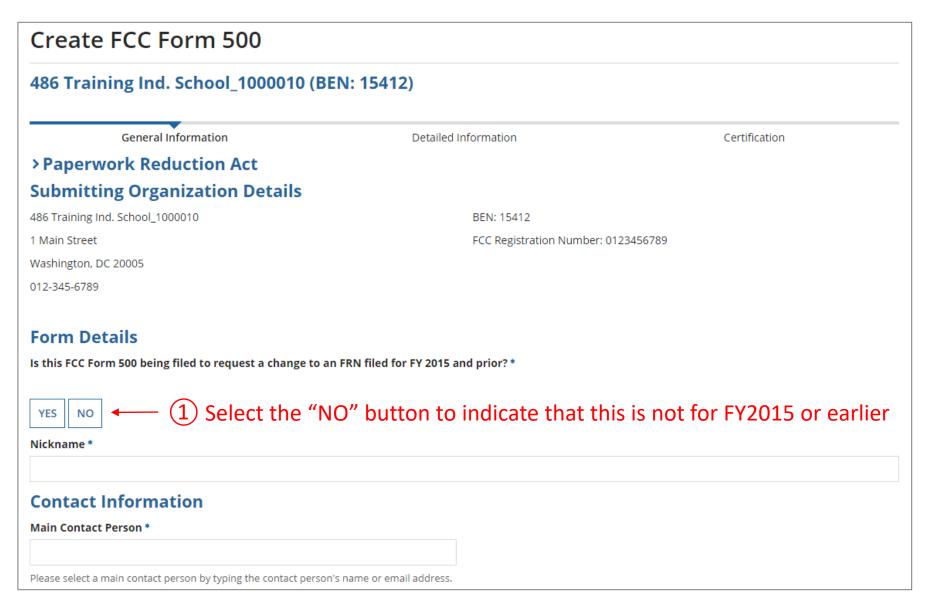
First, you will review and enter some general information.



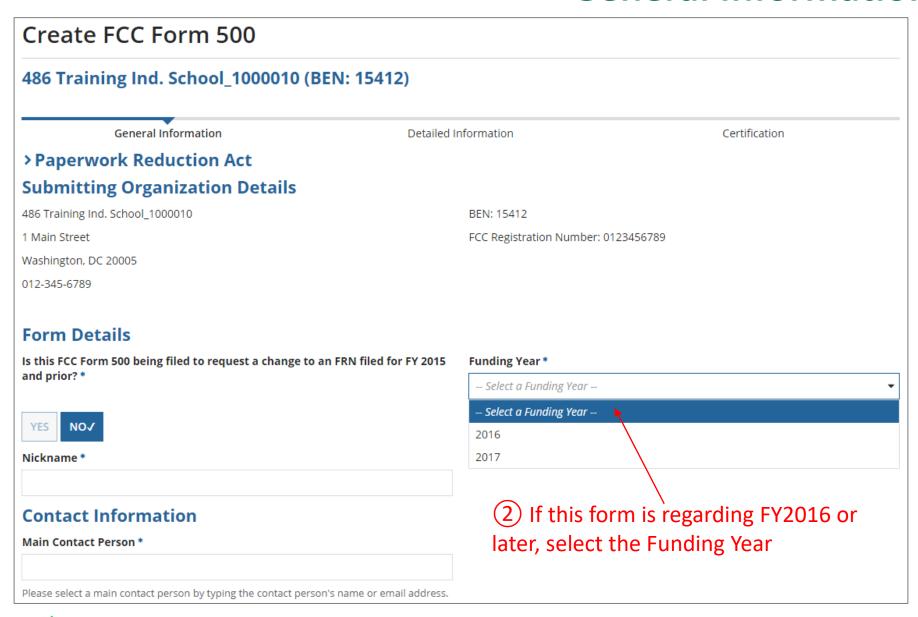
When you begin the form, the basic information about the billed entity will automatically populate from the organization's EPC profile.

Create FCC Form 500		
486 Training Ind. School_1000010 (E	BEN: 15412)	
General Information	Detailed Information	Certification
> Paperwork Reduction Act		
Submitting Organization Details		
486 Training Ind. School_1000010	BEN: 15412	
1 Main Street	FCC Registration Number: 0123	456789
Washington, DC 20005		
012-345-6789		

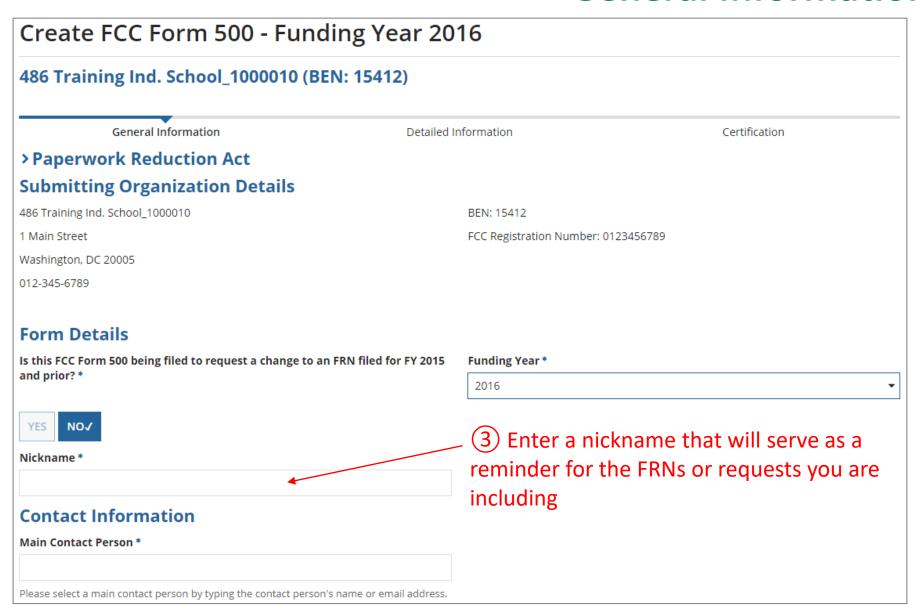




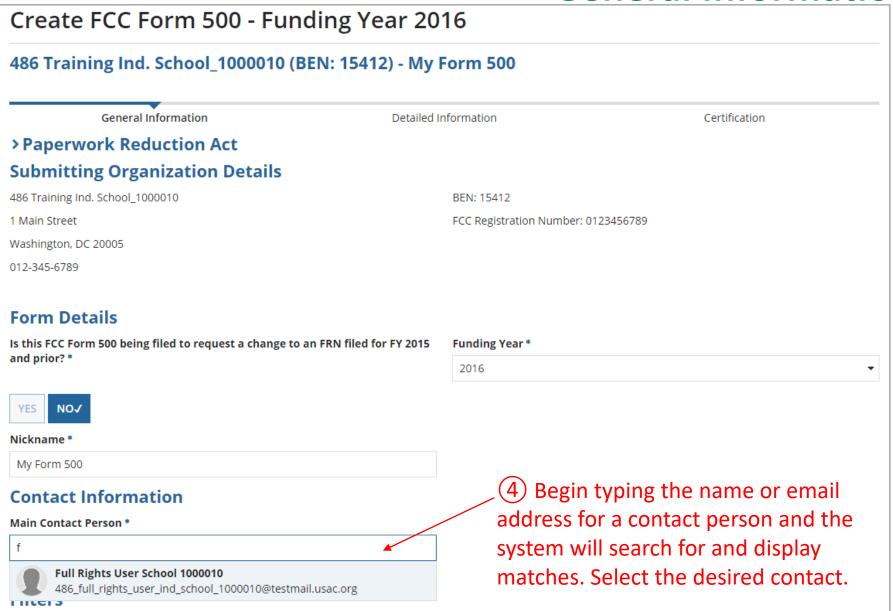




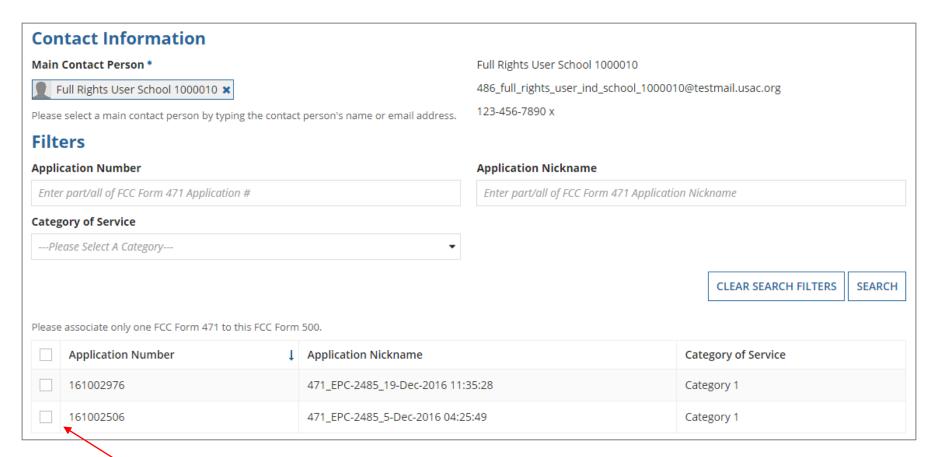












(5) Check the box to the left of ONE desired Form 471 to include on this form



 Application Number
 ↓ Application Nickname
 Category of Service

 ✓ 161002976
 471_EPC-2485_19-Dec-2016 11:35:28
 Category 1

 ☐ 161002506
 471_EPC-2485_5-Dec-2016 04:25:49
 Category 1

Selected Application

Application Number

161002976

Application Nickname

471_EPC-2485_19-Dec-2016 11:35:28

Type of Change

I want to change the service start date. * (More Info)

Complete if you wish to change the Service Start Date you listed on a previously filed FCC Form 486. This action will NOT increase funding.

YES NO

I want to change the contract expiration date. * (More Info)

Complete if the contract expiration date has changed and you wish to report the change to USAC. This action will NOT increase funding but you could combine it with a funding reduction.



I want to request more time to get the services delivered and/or installed. * (More Info)

Complete if you are requesting an extension of the deadline for delivery and installation of non-recurring services or to complete Category One special construction and light the new fiber. For most non-recurring services, you must submit this request to USAC on or before the September 30 following the close of the funding year. For an extension of the deadline to complete Category One special construction and light the associated fiber, you must submit this request to USAC on or before the June 30 of the funding year. This action will NOT increase funding.



I want to cancel one or more of the FRNs. *



I want to partially reduce the funding in one or more of the FRNs. *



I want to notify USAC that I have moved equipment to another location. * (More Info)

Complete this section if you are transferring equipment from a closed entity to other eligible entities within three years of the date of purchase. Both the transferring and receiving entities must maintain detailed records documenting the transfer and the reason for the transfer for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification).



(6) Click on the "YES" button for each type of change you wish to perform and the "NO" button for each of the others changes

NOTE: You must select either "YES" or "NO" for each question

Selected Application

Application Number

Application Nickname

161002976

471_EPC-2485_19-Dec-2016 11:35:28

Type of Change

I want to change the service start date. * (More Info)

Complete if you wish to change the Service Start Date you listed on a previously filed FCC Form 486. This action will NOT increase funding.



I want to change the contract expiration date. * (More Info)

Complete if the contract expiration date has changed and you wish to report the change to USAC. This action will NOT increase funding but you could combine it with a funding reduction.



I want to request more time to get the services delivered and/or installed. * (More Info)

Complete if you are requesting an extension of the deadline for delivery and installation of non-recurring services or to complete Category One special construction and light the new fiber. For most non-recurring services, you must submit this request to USAC on or before the September 30 following the close of the funding year. For an extension of the deadline to complete Category One special construction and light the associated fiber, you must submit this request to USAC on or before the June 30 of the funding year. This action will NOT increase funding.



I want to cancel one or more of the FRNs. *



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I want to notify USAC that I have moved equipment to another location. * (More Info)

Complete this section if you are transferring equipment from a closed entity to other eligible entities within three years of the date of purchase. Both the transferring and receiving entities must maintain detailed records documenting the transfer and the reason for the transfer for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification).





CANCEL

CONTINUE



Form 500 Section Two: Detailed Information

Each type of change selected in the previous screen will now appear as a separate step to be completed on the Form 500.



Detailed Info

The first type of change selected will display.

The progress bar at the top will indicate each type of change selected in the previous screen.

486 Training	g Ind. School_1	000010 (BEN:	15412) - My F	orm 500 - Fo	rm #16100297	76	
General Information	Service Start Date Change	Contract Expiration Date Change	Service Delivery Extension	Cancel FRN	Reduce FRN	Equipment Transfer	Certification

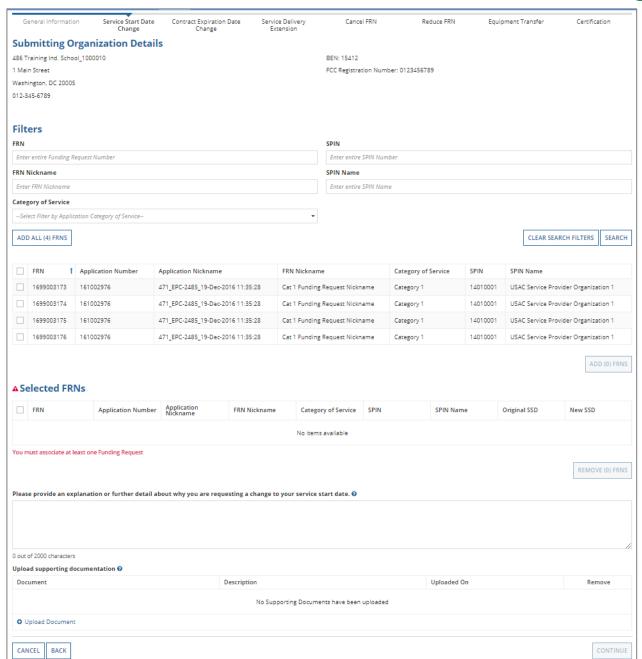


Detailed Info

The next slides are examples of each type of change. When completing your own Form 500, only the changes that you selected will appear.



Service Start Date



Service Start Date Change:

- 1 Add the FRNs that you want to include to the Selected FRNs table
- 2 Enter the new service start date
- 3 Enter an explanation and upload supporting documentation
- 4 Click on the "CONTINUE" button

Service Start Date Change Contract Expiration Date Service Delivery Cancel FRN Reduce FRN Equipment Transfer Certification Extension **Submitting Organization Details** 486 Training Ind. School_1000010 BEN: 15412 1 Main Street FCC Registration Number: 0123456789 Washington, DC 20005 012-345-6789 **Filters** Enter entire Funding Request Number Enter entire SPIN Number SPIN Name FRN Nickname Enter FRN Nickname Enter entire SPIN Name Category of Service --Select Filter by Application Category of Service-CLEAR SEARCH FILTERS SEARCH ADD ALL (4) FRNS 1 Application Number Application Nickname **FRN Nickname** Category of Service SPIN SPIN Name 1699003173 161002976 Cat 1 Funding Request Nickname USAC Service Provider Organization 1 471_EPC-2485_19-Dec-2016 11:35:28 Category 1 14010001 161002976 471_EPC-2485_19-Dec-2016 11:35:28 1699003174 Cat 1 Funding Request Nickname Category 1 14010001 USAC Service Provider Organization 1 1699003175 161002976 471_EPC-2485_19-Dec-2016 11:35:28 Cat 1 Funding Request Nickname Category 1 14010001 USAC Service Provider Organization 1 471 EPC-2485 19-Dec-2016 11:35:28 Cat 1 Funding Request Nickname Category 1 1699003176 161002976 14010001 USAC Service Provider Organization 1 ▲ Selected FRNs FRN Application Number FRN Nickname Category of Service SPIN SPIN Name Original CED New CED No items available You must associate at least one Funding Request REMOVE (0) FRNS Please provide an explanation of why you are requesting the change of your contract expiration date. 0 0 out of 2000 characters Upload supporting documentation 🛭 Document Description Uploaded On Remove No Supporting Documents have been uploaded O Upload Document CANCEL BACK

Contract Date

Contract Expiration Date Change:

- 1 Add the FRNs that you want to include to the Selected FRNs table
- 2 Enter the new contract expiration date
- 3 Enter an explanation and upload supporting documentation
- 4 Click on the "CONTINUE" button

Service Ext

G	eneral Informatio	on Service	Start Date Cha	nge Contract	Expiration Date S	Service Delivery Extension	Cancel FRN	Reduce FRN	Equip	ment Transfer	Certification
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	aining Ind. Scho						BEN: 15412				
	Street						FCC Registration Nu	ımber: 0123456789			
ash	ngton, DC 20005	;									
2-3	45-6789										
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RN	C13						SPIN				
	r entire Funding R	aguart Mumb					Enter entire SPIN N	umbar			
		equest Numbe	27					umber			
	lickname						SPIN Name				
	FRN Nickname						Enter entire SPIN N	ame			
iteg	ory of Service										
-Sel	ect Filter by Applic	ation Categor	y of Service			•					
ADE	ALL (4) FRNS									CLEAR SEAF	RCH FILTERS SE
	FRN †	Application	n Number	Application N	ickname	FRN Nicknam	ne	Category of Service	SPIN	SPIN Name	
	1699003173	161002976		471_EPC-2485	2485_19-Dec-2016 11:35:28		g Request Nickname Category 1		14010001	USAC Service Prov	rider Organization
	1699003174	161002976					Funding Request Nickname Category 1		14010001	_	
	1699003175	161002976		471_EPC-2485_19-Dec-2016 11:35:28		Cat 1 Funding	Request Nickname	Category 1	14010001 USAC Service Pro		rider Organization
	1699003176	161002976				Cat 1 Funding	Funding Request Nickname Catego		14010001	USAC Service Prov	ider Organization
											ADD (0)
el	ected FRN	s									
	FRN		Application 1	Number	Application Nicknam	e FRN Nickn	name C	ategory of Service	SPIN		N Name
	1699003173		161002976		471_EPC-2485_19-Dec 11:35:28	c-2016 Cat 1 Fund Nickname	ling Request	ategory 1	14010001		C Service Provider anization 1
											REMOVE (0)
											REMOVE (U)
Se	rvice Prov	ider Ou	estions								
		-		rv and installati	on for reasons beyond t	their control?					
					•						
YES	NO										
as t	ne service provid	ler unwilling t	o complete deli	very and installa	ation after USAC withhel	d payment for more	than 60 days on an in	voice for those services?			
YES	NO										
	d supporting do		- 0								
	ument	ocumentatio			Description			Uploaded	l On		Remove
					No	Supporting Docume	ents have been upload	led			
)oc	pload Document	t			No	Supporting Docume	ents have been upload	led			

Service Delivery Extension:

- 1 Add the FRNs that you want to include to the Selected FRNs table
- 2 Answer the service provider questions
- 3 Upload supporting documentation
- 4 Click on the "CONTINUE" button

Cancel FRN

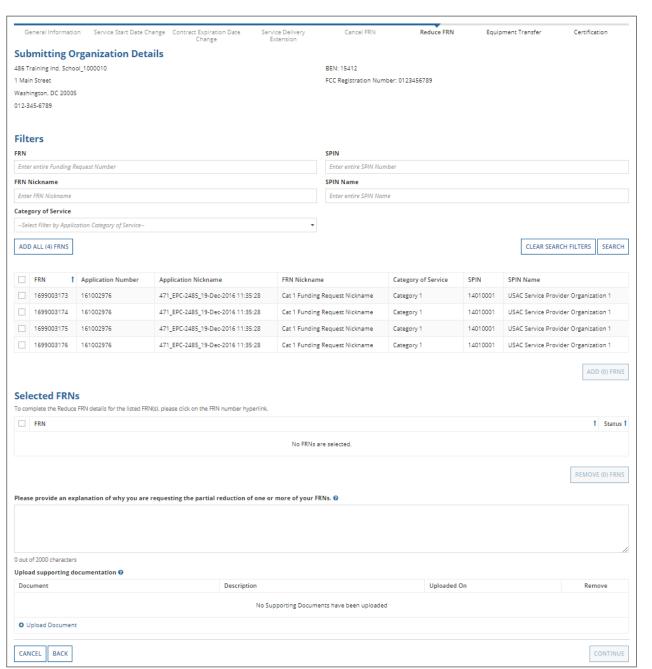
G	eneral Informatio	n Service	Start Date Cha	nge Contract E Ci	xpiration Date nange	Service Delivery Extension	Cancel FI	N	Reduce FRN	Equipr	ment Transfer	Certification	
Suk	mitting O	rganizat	ion Detai	ls									
486 T	raining Ind. School	1_1000010					BEN: 15412						
1 Mai	n Street						FCC Registration	Number: 0123456	789				
Wash	ington, DC 20005												
012-3	45-6789												
Filt													
FRN	ers						SPIN						
	r entire Funding Re	eauest Numbe	r				Enter entire SPI	l Number					
	Nickname	,					SPIN Name						
	r FRN Nickname						Enter entire SPI	l Name					
Cate	gory of Service												
	ect Filter by Applic	ation Category	of Service				•						
ADI	O ALL (4) FRNS										CLEAR SE	ARCH FILTERS SEARCH	
	FRN †	Application	Number	Application Nic	:kname	FRN Nic	kname	Category	of Service	SPIN	SPIN Name		
	1699003173	161002976		471_EPC-2485_	19-Dec-2016 11:35:2	8 Cat 1 Fu	nding Request Nicknam	Category 1		14010001	USAC Service P	rovider Organization 1	
	1699003174	161002976		471_EPC-2485_	19-Dec-2016 11:35:2	8 Cat 1 Fu	Cat 1 Funding Request Nickname Category 1			14010001	USAC Service Provider Organization		
	1699003175	161002976		471_EPC-2485_19-Dec-2016 11:35:28		8 Cat 1 Fu	Cat 1 Funding Request Nickname			14010001	USAC Service Provider Organization		
	1699003176	161002976		471_EPC-2485_19-Dec-2016 11:35:28		8 Cat 1 Fu	Cat 1 Funding Request Nickname C			14010001	USAC Service Provider Organization		
												ADD (0) FRNS	
	elected FRI	M-											
AS	elected FRI	V5											
	FRN		Application N	lumber	Application Nickna	me FRN	Nickname	name Category of Service SPI			PIN SPIN Name		
						No	items available						
Youn	nust associate at le	east one Fund	ng Request										
												REMOVE (0) FRNS	
DI							N- 0						
Pleas	e provide an exp	olanation of	wny you are re	questing the ca	ncellation of one o	r more of the FK	NS. Ø						
0 out	of 2000 characters												
Uplo	ad supporting do	cumentatio	n 0										
Doc	ument				Description				Uploaded C)n		Remove	
						No Supporting Do	cuments have been up	paded					
0	Jpload Document												
	produ Document												

Cancel FRN:

- 1 Add the FRNs that you want to cancel to the Selected FRNs table
- 2 Enter an explanation and upload supporting documentation
- 3 Click on the "CONTINUE" button
- 4 Click on the "YES" button on the following pop-up

returning all of	ed that you are cancelling you he committed funds to USAC. (t be able to get the funds back	Once you take this
NO		YES

Reduce FRN



Reduce FRN:

- 1 Add the FRNs that you want to reduce to the Selected FRNs table
- 2 Click on the link for an FRN
- 3 Click on the link for the FRN line item
- 4 Modify quantities and/or dollar amounts and click on the "SAVE" button
- (5) "Click on the SAVE FRN LINE ITEM DETAILS" button
- 6 Verify that the status is now a green check



- 7 Enter an explanation and upload supporting docs
- 8 Click on the "CONTINUE" button

General Information Service Start Date Change Contract Expiration Date Service Delivery Cancel FRN Reduce FRN **Equipment Transfer** Certification **Submitting Organization Details** 486 Training Ind. School_1000010 BEN: 15412 1 Main Street FCC Registration Number: 0123456789 Washington, DC 20005 012-345-6789 **Filters** Enter entire Funding Request Number Enter entire SPIN Number FRN Nickname SPIN Name Enter FRN Nickname Enter entire SPIN Name Category of Service --Select Filter by Application Category of Service-CLEAR SEARCH FILTERS | SEARCH ADD ALL (4) FRNS FRN † Application Number Application Nickname FRN Nickname Category of Service SPIN SPIN Name 1699003173 161002976 471_EPC-2485_19-Dec-2016 11:35:28 14010001 USAC Service Provider Organization 1 Cat 1 Funding Request Nickname Category 1 1699003174 161002976 471_EPC-2485_19-Dec-2016 11:35:28 Cat 1 Funding Request Nickname Category 1 14010001 USAC Service Provider Organization 1 161002976 471_EPC-2485_19-Dec-2016 11:35:28 1699003175 Cat 1 Funding Request Nickname 1401000 USAC Service Provider Organization 1 Category 1 1699003176 161002976 471_EPC-2485_19-Dec-2016 11:35:28 Cat 1 Funding Request Nickname Category 1 14010001 USAC Service Provider Organization 1 Selected FRNs To complete the Equipment Transfer details for the listed FRN(s), please click on the FRN number hyperlink 1 Status 1 FRN No FRNs are selected. REMOVE (0) FRNS Please provide an explanation of why you have moved equipment to another location. @ 0 out of 2000 characters Upload supporting documentation @ Document Description Unloaded On Remove No Supporting Documents have been uploaded O Upload Document CANCEL BACK

Equip Transfer

Equipment Transfer:

- 1 Add the FRNs that you want to include to the Selected FRNs table
- 2 Click on the link for an FRN
- 3 Provide the details of the equipment transfer
- 4 Click on the "SAVE" button
- 5 Verify that the status is now a green check



- 6 Enter an explanation and upload supporting documentation
- 7 Click on the "CONTINUE" button

Form 500 Section Three: Certification

Finally, you will certify the form.



The certification page will display

Certification

FCC Form 500 - Funding Year 2016 486 Training Ind. School 1000010 (BEN: 15412) - My Form 500 - Form #161002976 General Information Service Start Date Contract Expiration Service Delivery Cancel FRN Reduce FRN Certification Change Date Change Extension **Billed Entity Information** 486 Training Ind. School_1000010 Billed Entity Number: 15412 1 Main Street FCC Registration Number: 0123456789 Washington, DC 20005 Applicant Type: School 012-345-6789 Certifications I certify that I am authorized to submit this form on behalf of the above-named billed entity, that I have examined this request, and that, to the best of my knowledge, information, and belief, all statements of fact contained herein are true. I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the services receive an appropriate share of benefits from those services. I will retain for at least ten years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the funding request (1) any and all records that I rely upon to complete this form and (2) all documents necessary to demonstrate compliance with the statutory or regulatory requirements for the schools and libraries universal service support program. I recognize that I may be audited pursuant to this application and the applicant must produce such records as required by 47 C.F.R. § 54.516. Name Full Rights User School 1000010 Phone 123-456-7890 Email 486_full_rights_user_ind_school_1000010@testmail.usac.org Title Training Employer 486 Training Ind. School_1000010 Address 1 Main Street Date Oct 25, 2017 Washington, DC 20005 CANCEL **BACK** SEND FOR CERTIFICATION



Certification

FCC Form 500 - Funding Year 2016

486 Training Ind. School_1000010 (BEN: 15412) - My Form 500 - Form #161002976

General Information

Service Start Date Change Contract Expiration Date Change Service Delivery Extension Cancel FRN

Reduce FRN

Certification

Billed Entity Information

486 Training Ind. School_1000010

1 Main Street

Washington, DC 20005

012-345-6789

Billed Entity Number: 15412

FCC Registration Number: 0123456789

Applicant Type: School

Certifications

- I certify that I am authorized to submit this form on behalf of the above-named billed entity, that I have examined this request, and that, to the best of my knowledge, information, and belief, all statements of fact contained herein are true.
- ✓ I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the services receive an appropriate share of benefits from those services.
- ✓ I will retain for at least ten years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the funding request (1) any and all records that I rely upon to complete this form and (2) all documents necessary to demonstrate compliance with the statutory or regulatory requirements for the schools and libraries universal service support program. I recognize that I may be audited pursuant to this application and the applicant must produce such records as required by 47 C.F.R. § 54.516.

Name Full Rights User School 1000010

Phone 123-456-7890

Title Training

Email 486_full_rights_user_ind_school_1000010@testmail.usac.org

Employer 486 Training Ind. School_1000010

Address 1 Main Street

Date Oct 25, 2017

Washington, DC 20005

CANCEL BACK

SEND FOR CERTIFICATION

CERTIFY

(2) Click on the "CERTIFY" button

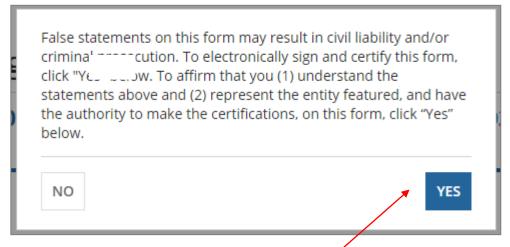


Check each

certification

check box

Certification



3 Read the message regarding the certification and click on the "YES" button



Certification

A "Receipt Confirmation" page will display, verifying that the form has been created. You can also view a copy of the form from this page.

FCC Form 500 #51 - My Form 500 has been successfully created Click here to view FCC Form 500 record dashboard



Viewing a Submitted Form 500



Viewing

An FCC Form 500 Confirmation Notification will be added to the **News Feed**. This letter is an acknowledgment that the form has been received, not a decision on your submission.



E-Rate Productivity Center FCC Form 500 Confirmation Notification

This confirmation notification is an acknowledgement that USAC has received 486 Training Ind. School_1000010's FCC Form 500 #37 for Funding Year 2016 on 7/27/2017. Each of the service providers for each of the FRNs on this form will also be receive a copy of this confirmation. Once we have successfully processed this form, you will receive another notification called the FCC Form 500 Notification Letter, which will indicate whether we were able to make the requested changes.

It is important that you review this request now to make sure the information you have filed is accurate.

Click on the date/time at the bottom of this FCC Form 500 Confirmation Letter to see a printable version.

NEXT STEPS

- -Gather the documentation you used to complete your request so that you can respond to any questions from USAC about your request.
- -Retain documentation showing that you have complied with all E-rate program rules for at least 10 years after the later of the last day of the applicable funding year or the service delivery deadline for the relevant funding request.
- -You can view your entire Form 500 by clicking the link below.

Please keep a copy of this confirmation for your records.

#15412 - 486 Training I... #14010001 - USAC Serv...

Jul 27, 2017 ☆ A Comment More Info ▼



How to get here:

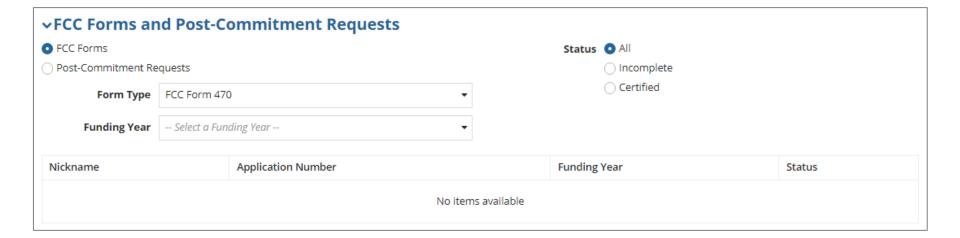
- 1) Landing Page
- 2) Click on the link for your independent school or school district
- 3) Choose the "News" link in the menu at the top of the page



Viewing

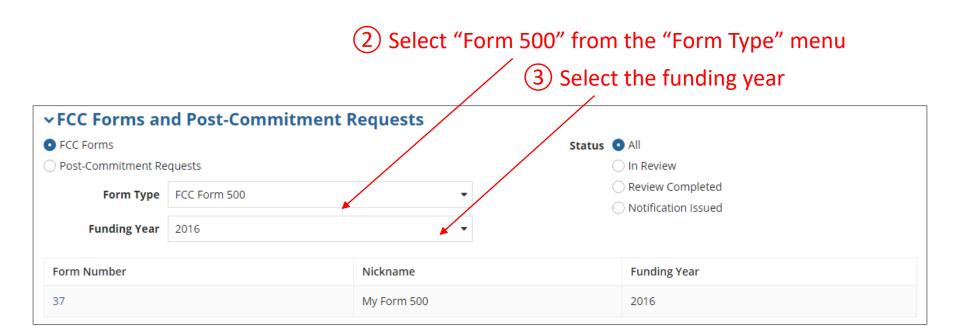
To locate and view the Form 500 itself:

① Go to the Landing Page and locate the "FCC Forms and Post-Commitment Requests" section at the bottom of the page



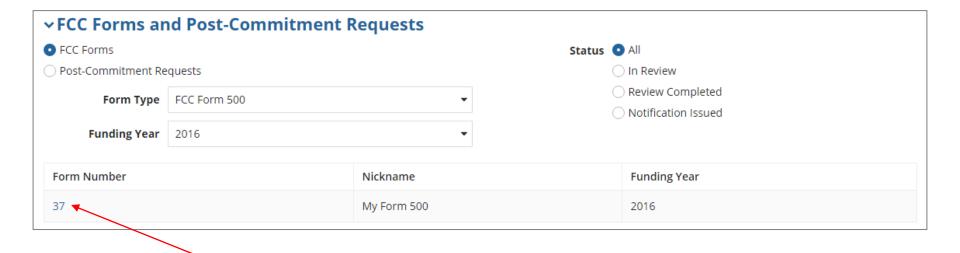


Viewing





Viewing



4 Click on a form number to display the form





The form record will display the current status of the decision



Status Descriptions:

- In Review USAC received your form and is processing it
- Outreach USAC has requested additional information and requires a response from you
- Wave Ready USAC has completed the review and will issue a decision letter soon
- Committed USAC issued a Revised Funding Commitment Decision Letter (RFCDL) with a decision on your appeal



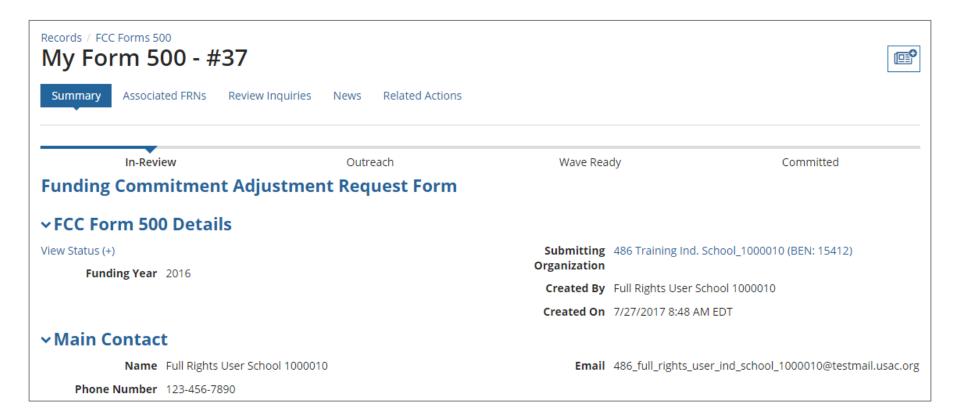


During the Form 500 review process, USAC may need you to answer questions and/or provide additional information to support your form.

In the event this occurs, all full-rights and partial-rights users who have been given post-commitment rights will be sent an email notifying them to review and respond to questions.

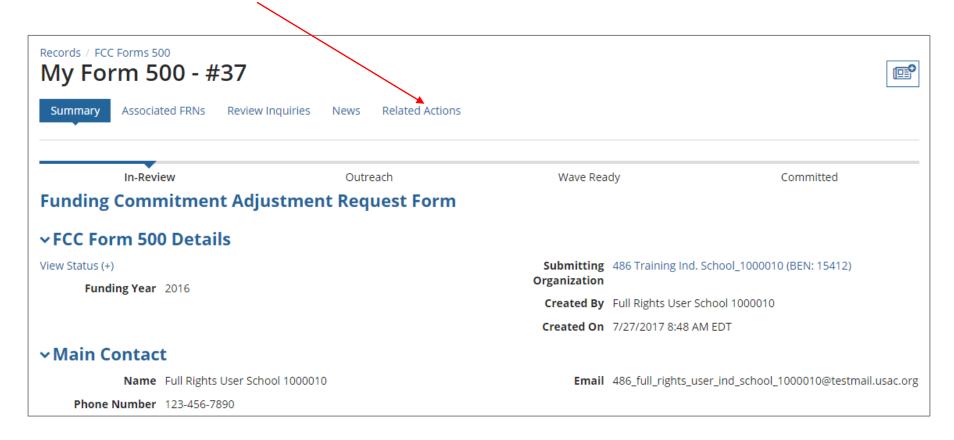


1 Display the Form 500



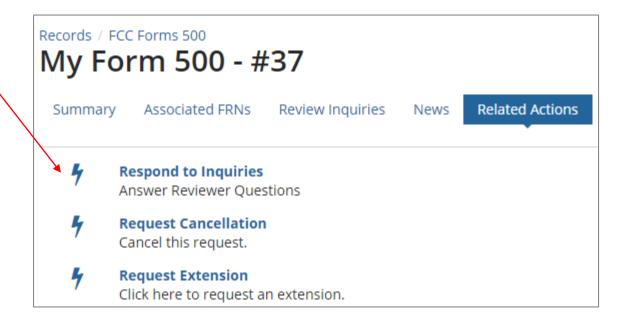


2 Click on the "Related Actions" link in the menu at the top of the page





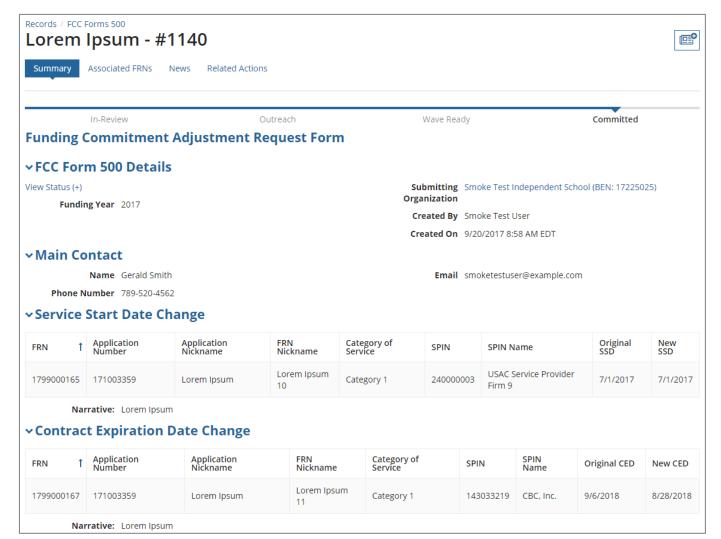
3 Click on the "Respond to Inquiries" link to proceed to a list of reviewer questions





A **Review Inquiries** dashboard will display listing all pending and submitted inquiries. Each Form 500 also has a "**Review Inquiries**" link which will display the dashboard. You will view and respond to any inquiries in the same manner that PIA review inquiries are handled.





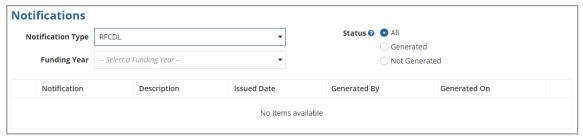
When your form
has been reviewed
and a decision has
been made on your
request, the form
status will display
as "Committed"



A Revised Commitment Decision Letter (RFCDL) with a decision on your requests will be issued – read this letter carefully for full details on the decision

To view an RFCDL:

- Go to the Landing Page and locate the **Notifications** section
- Use the "Notification Type" drop down menu to select "RFCDL"



Then use the "Funding Year" drop down menu to select the funding year

