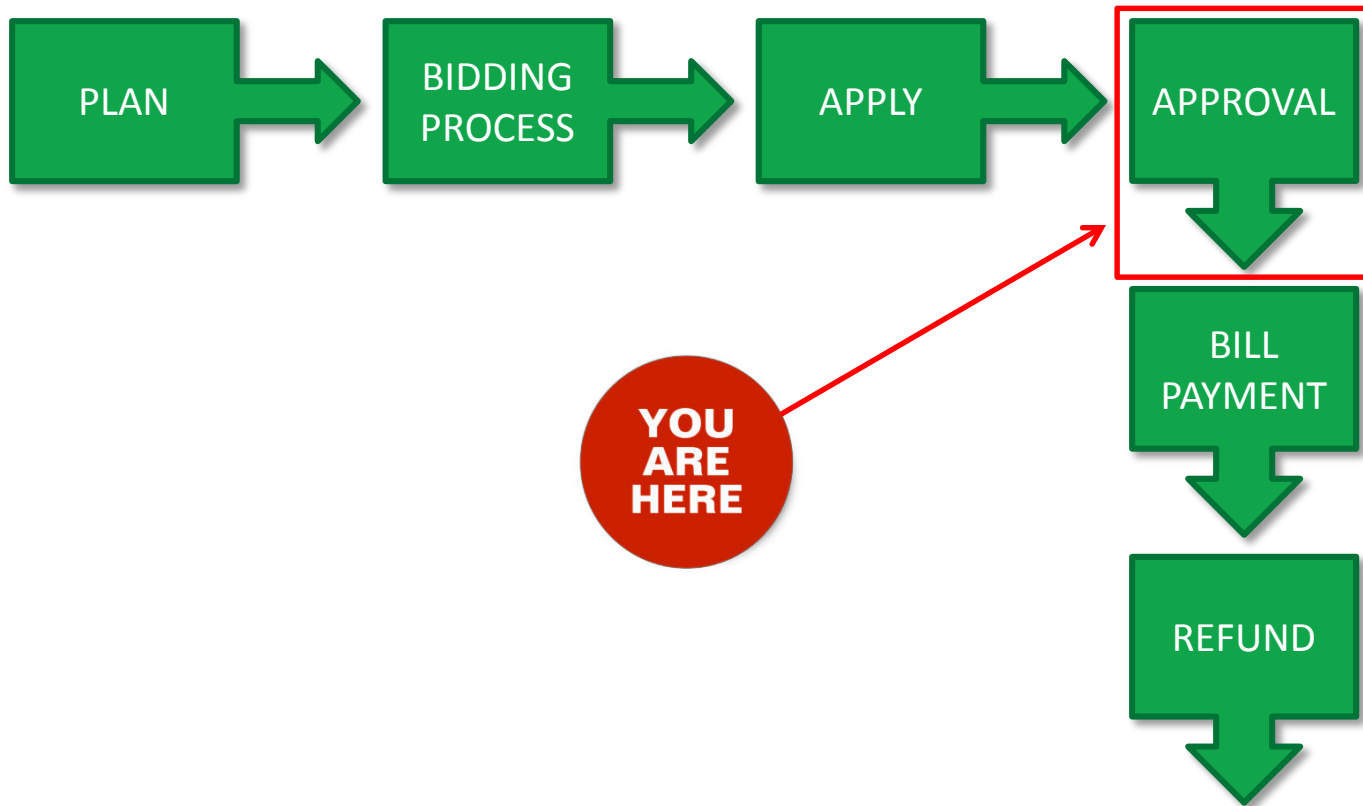


PIA Review

Table of Contents

| Topic | Page |
|--------------------------------------|------|
| The E-Rate Process | 3 |
| The Basics | 5 |
| Locating PIA Inquiries | 8 |
| Review Inquiries Dashboard | 15 |
| Responding to Inquiries | 25 |
| Viewing Submitted Inquiries | 32 |
| Requesting Extensions | 36 |
| Checking the Status of Your Form 471 | 38 |

Where does PIA Review fall in the E-Rate process?



The Basics

What is PIA Review?

After you file and certify an FCC Form 471 within the filing window, Program Integrity Assurance (PIA) reviewers at USAC check the information on your form for completeness and accuracy and may have additional questions for you to answer.

All applications go through an initial review and a final review, which may involve questions from PIA reviewers on one or more of the following topics:

- Eligibility of the entities receiving service
- Eligibility of the services requested
- Discount calculations
- Contracts
- The competitive bidding process

Typically, applicants are given 15 days to respond to PIA questions.

How does PIA Review work?

All PIA Review communications will be handled within EPC.


- The main contact listed on any given Form 471 application will be notified in EPC that a PIA reviewer has questions. A 15-day response deadline will be established.
- The contact person will read a question (referred to as an inquiry) in EPC.
- The contact person will enter a response to the inquiry in EPC and upload any requested documentation.
- The contact person will submit their response to the reviewer.

Locating PIA Inquiries

There are several ways that an applicant can locate a PIA inquiry in EPC.

Locating Inquiries

The main contact person for any given Form 471 will receive an email directing them to log into EPC to respond to the inquiry



Universal Service
Administrative Co.

E-rate Review Information

Today's Date: 7/5/2019
Contact Name: Anne Perloff
Applicant Name: NETWORKMAINE
FCC Form 471 Application Number: 191019073

Dear Applicant:

The Program Integrity Assurance (PIA) team has completed its review of your application. We are denying your FRN(s). We have determined a Program rule violation occurred. The reason(s) for denial are explained below.

- Competitive Bidding
- Competitive Bidding and Eligibility of Services

[Click here to respond to inquiries](#) ←

[USAC Homepage](#)

If you have any questions, please feel free to contact me via the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to PIA review inquiries sent to the reviewer's email address. All PIA responses must be submitted in EPC.

Heidi Eckstein
E-Rate Reviewer
833-205-1185 Ext.58307
Reviewer's E-Mail
heidi.eckstein@usac.org


Do not reply to this e-mail

This message has been sent by EPC

① Click on the link and log into EPC to be taken to a list of pending inquiries

Locating Inquiries

The main contact person for any given Form 471 will receive a 15-Day letter in their News Feed with information about the review



From the FCC Form 471 Review Team Regular 15-Day

Today's Date: 5/14/2019
Response Due Date: 5/29/2019
Contact Name: Anne Perloff
Applicant Name: NETWORKMAINE
FCC Form 471 Application Number: 191019073

Dear Applicant

We are in the process of reviewing your Funding Year FY2019 FCC Form 471 application(s) and we need additional information to complete our review. Please respond to the information requests below. Please note that EPC allows you to begin working on your answers and save your work for later by clicking "Save and Close." We advise you to provide responses to all of the questions before submitting your answers. Click "Submit" only when you have answered all the questions in their entirety.

- Competitive Bidding

(Please click on the application link below this letter)

If you have any questions as you work through your responses to the PIA review inquiries, please feel free to contact me via the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to PIA review inquiries sent to the reviewer's email address. All PIA responses must be submitted in EPC.

Again, please be sure to provide complete responses to all of the PIA questions. If you need additional time to prepare your response, you may request an extension. Click the "Request Extension" button, located at the top of the "Review Inquiries" page in EPC. Your first extension request will be automatically granted, and you will receive an additional seven days to respond. Be sure to meet the response due date and provide all of the information requested, otherwise your application(s) may receive reduced funding or a funding denial.

Note: Your State E-Rate Coordinator is copied on this correspondence for informational purposes only.

Heidi Eckstein
E-Rate Reviewer
833-205-1185 Ext.58307
heidi.eckstein@usac.org
FY2019 DF MFC - #191...

May 14, 2019 ☆ 🔒 [Comment](#)

date of inquiry

deadline

applicant

form number

question to be answered

name and contact info for the reviewer

How to get here:

- 1) Go to the Landing Page
- 2) Click on the link for your school district or independent school
- 3) Choose the "News" link in the menu at the top of the page

① Click on the name of the Form 471 in the blue bubble to go to the form, then click on the "Review Inquiries" link for a list of pending inquiries

Locating Inquiries

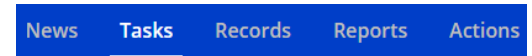
*The main contact person will also receive tasks in their **Tasks** list*



① Click on a “Respond to Notifications” link to proceed to the PIA inquiry question

How to get here:


1) Click on the “Tasks” link in the blue navigation bar at the top of the page




Locating Inquiries

A user for the organization can view a list of any pending inquiries in the “**Pending Inquiries**” section of the Landing Page

[News](#) [Tasks \(4\)](#) [Records](#) [Reports](#) [Actions](#)



My Applicant Landing Page



Universal Service
Administrative Co.

[Funding Request Report](#) | [FCC Form 470](#) | [FCC Form 471](#) | [FCC Form 486](#) | [Appeal](#) | [FCC Form 500](#) | [SPIN Change](#) | [Service Substitution](#) | [Hurricane Impact Designation](#) | [Manage Users](#) | [Manage Organizations](#) | [USAC Website](#) | [Contact Us](#) | [Help](#)

Welcome, [School District 6!](#)

Pending Inquiries

Type

Application/Request

Funding Year

[APPLY FILTERS](#) [CLEAR FILTERS](#)

Pending COMAD Inquiries are not included.

| Application/Request Number | Nickname | Inquiry Name | Outreach Type | Date Sent | Due Date ↑ | Extn. | Status |
|----------------------------|-----------------------|--|--|-----------------------|------------|-------|-----------------|
| 191000006 | My FY2019 C1 Form 471 | For use when validating a school | E-Rate Information Request | 11/7/2019 2:44 PM EST | 11/22/2019 | 0 | Response Needed |
| 191000006 | My FY2019 C1 Form 471 | For use when validating a school | E-Rate Information Request | 11/7/2019 2:53 PM EST | 11/22/2019 | 0 | Response Needed |

① Click on a link for an inquiry to go to that inquiry

You can filter the inquiries list by Type (FCC Form 471) and/or Funding Year, and search for a specific Application Number



Locating Inquiries

*A user for the organization can also go to the “**Related Actions**” link for a Form 471 and choose to “**Respond to Inquiries**”*

Records / FCC Forms 471

FY2019 DF MFC - #191019073

Summary Funding Requests Review Inquiries Discount Calculation Entity Information News **Related Actions**

-  **Respond to Inquiries** ← Answer Reviewer Questions.
-  **Submit Modification Request (RAL)**
Submit a RAL Modification Request for this Application

① Click on the “Respond to Inquiries” link to proceed to a list of PIA inquiry questions

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment Requests” section at the bottom of the page to select “FCC Form 471” and the funding year
- 3) Click on a link for a Form 471
- 4) Choose the “Related Actions” link in the menu at the top of the page

▼ **FCC Forms and Post-Commitment Requests**

☒ FCC Forms
☐ Post-Commitment Requests

Form Type FCC Form 471
Funding Year 2019

| Application Number | Nickname | Funding Year |
|--------------------|---------------|--------------|
| 191014313 | FY2019 TR OTT | 2019 |

Locating Inquiries

A user for the organization can also go to the “Review Inquiries” link for a Form 471 and click on the “Respond to Inquiries” button

Records / FCC Forms 471

AOS91 Wireless-Switches-Managed Services FY2019 - #191028060

[Summary](#) [Funding Requests](#) [Review Inquiries](#) [Discount Calculation](#) [Entity Information](#) [News](#) [Related Actions](#)

[REQUEST EXTENSION](#) [RESPOND TO INQUIRIES](#)

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|---------------------|---------------------------|-----------------|-----------------|------------------------|------------------------|------------|-------|--------------------|
| | | Category Two Budget | Regular 15-Day | Yvonne Valencia | E-rate Reviewer | 833-205-1185 Ext.72564 | 10/3/2019 10:55 AM EDT | 10/18/2019 | 0 | Response Needed |
| | | Other Issues | Modification Notification | Crystal Estrada | E-rate Reviewer | 833-205-1185 Ext.58621 | 9/26/2019 3:00 PM EDT | | 0 | No Response Needed |

[Submitted Inquiries](#)

① Click on the “RESPOND TO INQUIRIES” button to be able to respond to an inquiry

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment Requests” section at the bottom of the page to select “FCC Form 471” and the funding year
- 3) Click on a link for a Form 471
- 4) Choose the “Review Inquiries” link in the menu at the top of the page

▼ FCC Forms and Post-Commitment Requests

☒ FCC Forms
☐ Post-Commitment Requests

Form Type:

Funding Year:

| Application Number | Nickname | Funding Year |
|--------------------|---------------|--------------|
| 191014313 | FY2019 TR OTT | 2019 |

Review Inquiries Dashboard

Review Inquiries Dashboard

*When you choose a method to respond to inquiries, you will see a **Review Inquiries** dashboard listing all pending and submitted inquiries for that Form 471*

Review Inquiries Dashboard Example:

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date ↓ | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Read column:

 = the inquiry has been read

 = the inquiry has not been read

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date ↓ | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard







Notice column:

 = 1 day notice

 = 7 day notice

 = no notice

 = expired notice (you can still submit a response if an FCDL has not been issued)

| Summary Funding Requests Review Inquiries Discount Calculation Entity Information News Related Actions | | | | | | | | | | |
|---|---|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| Pending Inquiries | | | | | | | | | | |
| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date ↓ | Due Date | Extn. | Status |
|  |  | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
|  |  | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
|  |  | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Name column:

the type of inquiry question

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Outreach Type column:

the type of outreach, for example “Regular 15-Day” or “No Response Reminder”

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Assigned By, Title, and Phone # columns:

the name, title, and phone number for your reviewer --- feel free to contact them “offline” for assistance in understanding the review questions

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Assigned Date and Due Date columns:

the date and time the inquiry was assigned to you and the date by which you must respond to the inquiry

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Extn. column:

the number of extensions granted on the inquiry

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |

Review Inquiries Dashboard

Status column:

the type of outreach, for example “Response Needed” or “Saved & Waiting to submit”
once an inquiry has been submitted, it will move from the Pending Inquiries section to the Submitted Inquiries section

SummaryFunding RequestsReview InquiriesDiscount CalculationEntity InformationNewsRelated Actions

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|--------------------|---------------------------|---------------|-----------------|------------------------|-----------------------|-----------|-------|---------------------------|
| | | Other Issues | Modification Notification | Jose Romero | E-rate Reviewer | 833-205-1185 Ext.72557 | 7/24/2019 1:20 PM EDT | | 0 | Response Needed |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |
| | | Requested Discount | Regular 15-Day | Eunice Tchaou | E-rate Reviewer | 833-205-1185 Ext.58562 | 2/21/2019 9:12 AM EST | 3/22/2019 | 2 | Saved & Waiting to submit |





Responding to Inquiries

Responding to Inquiries

- ① Using your preferred method, access a review inquiry:
 - via the email link
 - via the News feed
 - via Tasks
 - via the Pending Inquiries section of the Landing Page
 - via specific Form 471 > “Related Actions” menu item > “Respond to Inquiries” link
 - via specific Form 471 > “Review Inquiries” menu item > “Respond to Inquiries” button

Responding to Inquiries

② Click on the link for a pending inquiry to respond to it

| Pending Inquiries | | | | | | | | | | | |
|--------------------------|---|---|-------------------------------------|---|-----------------|-----------------|---------------------------|------------------------|------------|-------|--------------------|
| <input type="checkbox"/> | Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date ↓ | Due Date | Extn. | Status |
| <input type="checkbox"/> |  |  | Category Two Budget | Regular 15-Day | Yvonne Valencia | E-rate Reviewer | 833-205-1185 Ext.72564 | 10/3/2019 10:55 AM EDT | 10/18/2019 | 0 | Response Needed |
| <input type="checkbox"/> |  |  | Other Issues | Modification Notification | Crystal Estrada | E-rate Reviewer | 833-205-1185 Ext.58621 | 9/26/2019 3:00 PM EDT | | 0 | No Response Needed |

CLOSE

Responding to Inquiries

Example of a Review Inquiry screen:

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?
Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

| # | Question | Response |
|---|--|---|
| 1 | Please provide the total number of lines requested for this FRN. | <input type="text"/> |
| 2 | <p>If you would like to provide any additional information about these issues that have not been addressed above:</p> <p>Use the text box to type information, or upload additional documentation using the "Browse" button.</p> | <div><input type="text"/></div> <div><input type="text"/></div> |

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE

SUBMIT

③ Read the inquiry question(s)



Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

| # | Question | Response |
|---|---|---|
| 1 | Please provide the total number of lines requested for this FRN. | <input type="text"/> |
| 2 | If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button. | <div><input type="text"/></div> <div><input type="text"/></div> |

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE

SUBMIT

④ Respond appropriately. Some responses will be selected from a menu and others will be typed as text.

Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

| # | Question | Response |
|---|--|----------------------|
| 1 | Please provide the total number of lines requested for this FRN. | <input type="text"/> |
| 2 | <p>If you would like to provide any additional information about these issues that have not been addressed above:</p> <p>Use the text box to type information, or upload additional documentation using the "Browse" button.</p> | <input type="text"/> |

[+Add Document](#)

[DELETE UPLOADED FILES](#)

[SAVE & CLOSE](#)

[SUBMIT](#)

⑤ To upload a file with a lengthier response than can be entered into the inquiry form or to upload required documentation, click on the "Add Document" link

Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

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Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

| # | Question | Response |
|---|---|----------------------|
| 1 | Please provide the total number of lines requested for this FRN. | <input type="text"/> |
| 2 | If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button. | <input type="text"/> |

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE SUBMIT

⑥

- To save your response so you can edit it later before sending it to the reviewer, click on the "SAVE & CLOSE" button
- To submit your finished response to the reviewer, click on the "SUBMIT" button

Viewing Submitted Inquiries

Submitted Inquiries

[Summary](#) [Funding Requests](#) [Review Inquiries](#) [Discount Calculation](#) [Entity Information](#) [News](#) [Related Actions](#)

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | ↓ | Due Date | Extn. | Status |
|-----------------------|--------|------|---------------|-------------|-------|---------|---------------|---|----------|-------|--------|
| No Pending Inquiries. | | | | | | | | | | | |

> Submitted Inquiries

① Click on the ">" button to expand the Submitted Inquiries section



Submitted Inquiries

[Summary](#) [Funding Requests](#) [Review Inquiries](#) [Discount Calculation](#) [Entity Information](#) [News](#) [Related Actions](#)

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | ↓ | Due Date | Extn. | Status |
|-----------------------|--------|------|---------------|-------------|-------|---------|---------------|---|----------|-------|--------|
| No Pending Inquiries. | | | | | | | | | | | |

▼ Submitted Inquiries

| Name | Outreach Type | Answered By | Assigned Date | ↓ | Answered Date |
|--|---------------|--|----------------------|---|-----------------------|
| Eligibility of Products and Services | Summer 15-Day |  | 8/9/2019 4:03 PM EDT | | 8/12/2019 8:17 AM EDT |
| Urban/Rural Classification | Summer 15-Day |  | 8/9/2019 4:03 PM EDT | | 8/12/2019 7:15 AM EDT |

② Click on the link for an inquiry to view it

③ The text of the inquiry and your response will display below the table of submitted inquiries

Submitted Inquiries

Submitted Inquiries

| Name | Outreach Type | Answered By | Assigned Date | Answered Date |
|--|---------------|-------------|----------------------|-----------------------|
| Eligibility of Products and Services | Summer 15-Day | | 8/9/2019 4:03 PM EDT | 8/12/2019 8:17 AM EDT |
| Urban/Rural Classification | Summer 15-Day | | 8/9/2019 4:03 PM EDT | 8/12/2019 7:15 AM EDT |

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

On your form, your FRN Product and Service detail was not sufficient to determine if the requested amount for FRN 1999034580 can be supported. This is an issue because before we can proceed with processing your form, we must validate the eligibility of your request.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

| # | Question | Response |
|---|--|---|
| 1 | <p>Please provide vendor documentation which supports the funding request amount of \$80,045.52 for FRN 1999034580</p> <p>Please specify where to identify the entities and the requested amounts on the documentation if possible.</p> <p>Note: Any vendor documentation (e.g. contracts, vendor quotes, vendor bills, invoices, etc.) provided should clearly identify any ineligible charges that were cost allocated out of your request. Also, please be sure to explain any discrepancies between the amount requested and amount supported.</p> | FRN 1999034580 Contracts.zip |
| 2 | If you are requesting additional dollars to accommodate expected growth or increased usage, please provide any relevant documentation that you used when determining the estimate for expected growth or increased usage. | |
| 3 | <p>If you would like to provide any additional information about these issues that have not been addressed above:</p> <p>Use the text box to type information, or upload additional documentation using the "Browse" button.</p> | See the attached letter and spreadsheet breaking down the line items. |

FRN 1999034580 Funding Request Information

FRN 1999034580 Line Items

Corresponding Question

If you would like to provide any additional information about these issues that have not been address...

If you would like to provide any additional information about these issues that have not been address...

CLOSE

④ Click on the "CLOSE" button to close the inquiry

Slide 35

Requesting Extensions

Requesting Extensions

Records / FCC Forms 471

AOS91 Wireless-Switches-Managed Services FY2019 - #191028060

[Summary](#) [Funding Requests](#) [Review Inquiries](#) [Discount Calculation](#) [Entity Information](#) [News](#) [Related Actions](#)

[REQUEST EXTENSION](#) [RESPOND TO INQUIRIES](#)

Pending Inquiries

| Read | Notice | Name | Outreach Type | Assigned By | Title | Phone # | Assigned Date | Due Date | Extn. | Status |
|------|--------|---------------------|---------------------------|-----------------|-----------------|------------------------|------------------------|------------|-------|--------------------|
| | | Category Two Budget | Regular 15-Day | Yvonne Valencia | E-rate Reviewer | 833-205-1185 Ext.72564 | 10/3/2019 10:55 AM EDT | 10/18/2019 | 0 | Response Needed |
| | | Other Issues | Modification Notification | Crystal Estrada | E-rate Reviewer | 833-205-1185 Ext.58621 | 9/26/2019 3:00 PM EDT | | 0 | No Response Needed |

[Submitted Inquiries](#)

Click on the “REQUEST EXTENSION” button to ask for more time to respond

Note: You will automatically be granted a seven-day extension upon your first request. Your original response due date (generally 15 days from the date your questions were issued) is automatically adjusted and a new due date is calculated and displayed.

Subsequent extension requests are not automatic. These requests are reviewed and the decision to grant or deny the request will appear in the dashboard.

Checking the Status of Your Form 471

Open your Form 471

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment” section at the bottom of the page to select “FCC Form 471” and the funding year

▼ **FCC Forms and Post-Commitment Requests**

☒ FCC Forms
☐ Post-Commitment Requests

Form Type

Funding Year

| Application Number | Nickname | Funding Year |
|--------------------|---------------|--------------|
| 191014313 | FY2019 TR OTT | 2019 |

- 3) Click on the link for the desired Form 471

The Form 471 record summary will display with the current status of the form

Records / FCC Forms 471

FY2019 DF MFC - #191019073

Summary Funding Requests Review Inquiries Discount Calculation Entity Information News Related Actions

Incomplete Certified **In Review** Outreach Wave Ready Committed

Review Status Assigned to IR

Status Descriptions:

- **In Review** – USAC received your certified form and is reviewing it
- **Outreach** – USAC has requested additional information and requires a response from you
- **Wave Ready** – USAC has completed the review and will issue a decision soon
- **Committed** – USAC has issued a Funding Commitment Decision Letter (FCDL)

Review Status Descriptions:

- **Awaiting Initial Review** – Application has not yet been assigned to a PIA Initial Reviewer
- **Assigned to IR** – Application has been assigned to initial review
- **15 Day Notice** – PIA has posted questions that need to be answered
- **Final Review** – Application has gone through initial review and is now in final review. It may proceed to application wave ready status or may be returned to the PIA reviewer for additional review.
- **Application Wave Ready** – Review of the FRN has been completed and an FCDL will be generated in the next wave. FRNs may be removed from this status for additional review.

A Funding Commitment Decision Letter (FCDL) with a decision on your funding request will be issued – read this letter carefully for full details on the decision

To view an FCDL:

- ① Go to the Landing Page and locate the **Notifications** section

Notifications

Notification Type
Please select a value

Funding Year
-- Select a Funding Year --

Status ?
☒ All
☐ Generated
☐ Not Generated

- ② Use the “Notification Type” drop down to select “Funding Commitment Decision Letter”

- ③ Then use the “Funding Year” drop down to select the funding year

- ④ Click on the link for the desired FCDL

Notifications

Notification Type
Funding Commitment Decision Letter

Funding Year
2019

Status ?
☒ All
☐ Generated
☐ Not Generated

| | Notification | Description | Issued Date | Generated By | Generated On | |
|--|------------------------------------|--------------------------|-------------|--------------|------------------------|-----------------------------------|
| | Funding Commitment Decision Letter | FCC Form 471 - 191019085 | 8/29/2019 | EPC System | 8/29/2019 4:42 PM EDT | View Notification |
| | Funding Commitment Decision Letter | FCC Form 471 - 191038409 | 7/5/2019 | EPC System | 7/5/2019 2:39 PM EDT | View Notification |
| | Funding Commitment Decision Letter | FCC Form 471 - 191016469 | 4/27/2019 | EPC System | 4/27/2019 12:35 AM EDT | View Notification |
| | Funding Commitment Decision Letter | FCC Form 471 - 191015021 | 4/27/2019 | EPC System | 4/27/2019 12:32 AM EDT | View Notification |
| | Funding Commitment Decision Letter | FCC Form 471 - 191014313 | 4/27/2019 | EPC System | 4/27/2019 12:31 AM EDT | View Notification |

5 items



⑤ Download the included PDF file containing the decision



E-Rate Productivity Center Thank you for submitting your application for Funding Year 2019 Schools and Libraries Program (E-rate) funding. Attached to this post, you will find the funding statuses for the FCC Form(s) 471, Services Ordered and Certification Form, that you submitted.

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying the undiscounted cost for the services you receive.

2. Review the Children's Internet Protection Act (CIPA) requirements and file the FCC Form 486 (Service Confirmation and CIPA Certification Form). The deadline to submit this form is 120 days from the date of this letter or from the service start date (whichever is later).

3. Invoice USAC

- If you (the applicant) are invoicing USAC: You must pay your service provider(s) the undiscounted cost for the services you receive and file the FCC Form 472, the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted cost of services.

- If your service provider(s) are invoicing USAC: The service provider(s) must provide services, bill the applicant at the discounted rate, and file the FCC Form 474, the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Each funding year, service providers must file an FCC Form 473, the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.

For more information, including how to appeal a decision, please see the attached letter.

Please keep a copy of this notification for your records. To print this notification, click on the date below, and use your browser's print function.

Sincerely,
Universal Service Administrative Co.



[NETWORKMAINE Funding Commitment Decision Letter](#)
PDF 35 KB



[FCC Form 471 - 191019085 - NETWORKMAINE](#)
CSV 2 KB

[#16055092 - NETWORK...](#)